Appendix – Sample Questionnaire

The following page in the appendix section is the sample questionnaire given together with the application to the Power Internet User. The questionnaire is consists of 4 worksheet within a Microsoft Excel. Within the first worksheet, it contains guides in installing the application and the usage manual.

As for the second worksheet, it contains questions probing on the computer specification and Internet environment of the tester. In the third worksheet, it provides ample space for the tester to input the test results. The more results given by the user, the precision of data analysis is better.

The final worksheet of the questionnaire provides the opportunities for the Power Internet User to give feedbacks, remarks and comments regarding the application. It is open-ended and user is able to provide positive or negative opinion without any restrictions.